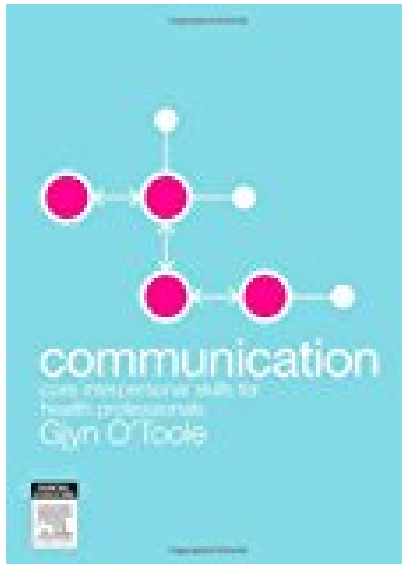


Communication Core Interpersonal Skills for Health Professionals 1e



BOOK DETAILS

- Author : Glyn O'Toole MEdStud BA GradDipTEFL DipOT
- Pages : 344 Pages
- Publisher : Churchill Livingstone
- Language : English
- ISBN : 0729538591

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BOOK SYNOPSIS

The third edition of *Communication: Core Interpersonal Skills for Health Professionals* is an essential guide to clear and effective communication in a multidisciplinary healthcare setting. Divided into four sections, the title takes the reader on a journey of reflection upon personal communication styles and habits. Essential communication strategies and skills are reviewed to rebuild and enhance future practice. The fully revised third edition by Glyn O'Toole will appeal to the health student and practitioner seeking to improve communication style and practice in an increasingly complex healthcare environment. Individual and group activities integrated throughout, designed to promote communication skill, reflection and awareness. Key communication challenges addressed - conflict, cultural variations, misunderstandings, ethical issues, communicating over distances, written documentation and electronic forms of communication including social networking sites. Updated online evolve resources for lecturers and students at evolve.elsevier.com. Updated illustrations. New chapter focusing solely on electronic communication - the advantages and disadvantages plus strategies for appropriate use of social media. New chapter exploring the importance of 'one way' documentation, professional writing and conduct. New scenarios and activities - 49 scenarios present realistic situations and individuals that health professionals encounter, encouraging the reader to actively explore circumstances and needs.

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